



Zebra Services Agent (ZSA) – First Release 1.3.0.0

Release Notes – April 2024

Highlights

- This is the first release of the Zebra Services Agent (ZSA). This first release will include On Device Notifications in support of “Replacement Required” batteries found in VisibilityIQ Foresight and Proactive Battery Replacement offers.

Device Support

- Supports Zebra mobile computer devices that have Android 8.1 through 13 and are eligible for VisibilityIQ Foresight/Proactive Battery Replacement using Zebra’s proprietary Remaining Useful Life (RUL) algorithm.

Zebra Service Agent (ZSA) – First Release 1.3.0.0

On Device Notifications

- When a battery is identified by the VisibilityIQ Foresight (VIQF) and Proactive Battery Replacement (PBR) offers as having less than 30 days of remaining useful life, a notification will be sent to the device alerting the user that the battery in the device is ready for replacement and the user should take action to remove and dispose of the bad battery appropriately.

Known Issues

None

Pre-Requisites

Zebra Services Agent (ZSA) requires:

- A VIQF or PBR subscription.
- A Zebra device with Android OS version 8.1, 10, 11 or 13.
- ZDS (Zebra Data Service Agent)
- Network connectivity enabled.
- For devices behind the firewall, the firewall rules must be configured to open HTTPS traffic for Zebra cloud URLs listed in the ZSA User guide.



Limitations

- SOTI MobiControl, VmWare AirWatch and 42 Gears SureMDM are verified to work with the Zebra Services Agent.

About Zebra Services Agent

Zebra Services Agent is a downloadable APK that provides a personalized device experience tailored to allow for easy enablement of entitled service features that are most important to you.

Current Functions: On-device Notifications support for VisibilityIQ Foresight and Proactive Battery Replacement.