Zebra DNA Cloud 3.6
Release Notes – Nov. 2023

Highlights

- Now removes all device-related artifacts when deleting a device from the ZDNA system console
- Changing the group association of a device is now reflected across all deployed profiles and other connected areas
- Enterprise Home Screen 6.0.20 added to Zebra Collection

Device Support

Required minimum LifeGuard software updates **for devices running Android 11**:

Device Models	Supported OS	Device Software Location
ET40/ET45	`11-13-14.00-RG-U00` or later	Go to download page
TC15	`11-14-13.00-RG-U00` or later	Go to download page
TC53	`11-12-31.00-RG-U00` or later	Go to download page
TC73	`11-12-31.00-RG-U00` or later	Go to download page
TC58	`11-12-31.00-RG-U00` or later	Go to download page
WS50	`11-19-19.00-RN-U00` or later	Go to download page
All **SDM660-platform** devices running **Android 11**	`11-26-05.00-RG-U00` or later	Go to download page

Required minimum LifeGuard software updates **for devices running Android 13**:

Device Models	Supported OS	Device Software Location
All **SDM660-platform** devices running **Android 13**	`13-18-19.00-TG-U00` or later	Go to download page
6490-platform devices running Android 13		
TC73/TC78	`13-14-21.00-TG-U00`	Go to download page
TC53/TC58	`13-14-21.00-TG-U00`	Go to download page
SD5430-platform devices running Android 13		
TC22/TC27	`13-14-21.00-TG-U00`	Go to download page
6375-platform devices running Android 13		
TC15	`13-21-05.00-TG-U00`	Go to download page
ET40/ET45	`13-21-05.00-TG-U00`	Go to download page

New Features in ZDNA 3.6

- **Now removes all device-related artifacts when deleting a device from the ZDNA system console**
  - Now on deleting a device through "Delete Device" option or "Delete with Factory Reset" in My Devices page, device information is removed from all other relevant areas in the ZDNA console, including:
    - App Setup profiles – Zebra Collection and Third-party apps
    - Device Setting profiles – Wizard and Advanced
  - If the device is offline when removed, the "Delete with Factory Reset" action is canceled.

Resolved Issues

- Renewing a license no longer causes a CLS license error.

Requirements

- Refer to the System Requirements section in ZDNA documentation.

Known Issues

- **On devices running Android 13**:
  - ZDNA enrollment can require 5-10 min. to complete on device(s).
  - The "Enterprise" Wi-Fi Security Mode is not supported.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app can launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash ("\\") characters (rather than one, as documented).
- SDM660 devices running Android 11: DNA Cloud does NOT support the following device-OS update packages:
  - HE_FULL_UPDATE_11-13-13.00-RG-U26-STD-HEL-04.zip
  - HE_FULL_UPDATE_11-13-13.00-RG-U00-STD-HEL-04.zip
  - HE_FULL_UPDATE_11-13-13.00-RG-U12-STD-HEL-04.zip

- Zebra ET40, ET45 and TC15 devices running Android 13 falsely report a failure when using StageNow for ZDNA enrollment (see below). Administrators are instructed to clear the failure message(s) and confirm enrollment in the ZDNA console. A LifeGuard update for this issue will be released by the OS team later this year.

Important Links

About Zebra DNA Cloud

Zebra DNA Cloud integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.