

Zebra ET5X Windows 10 Upgrade Instructions:

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Version 4.0

Introduction

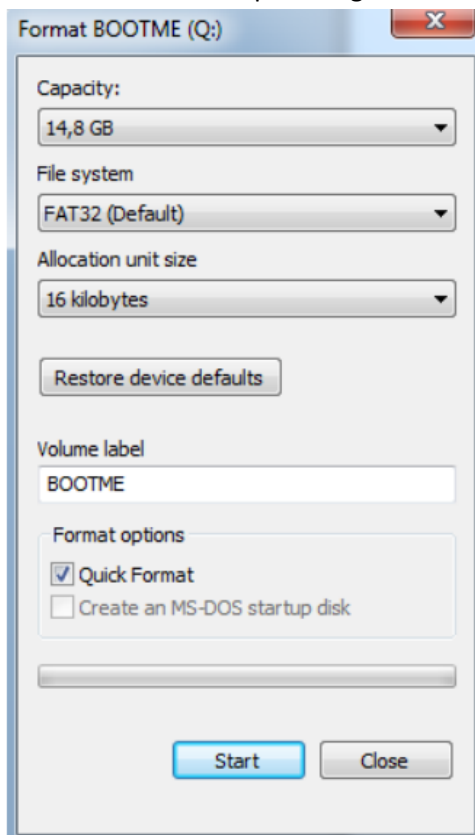
- Update only needed if you are running an older release of the software. To check your version, see this section [Checking the versions](#)
- All data on the tablet will be erased upon installation.
- Windows 10 Activation takes place only after device connects to Wi-Fi.

Creating Installation USB Stick

Follow these steps to create bootable installation USB stick. This is critical: Only FAT32 format is recognized by the tablet BIOS for the steps below. Note: **Use 8GB stick or larger.**

NOTE: In the past we have encountered few instances where some USB Sticks are not recognized by ET5x properly. We would recommend using SanDisk [8/16/32 GB] in such cases since we never saw any issues with this particular brand.

1. Insert USB stick to host PC.
2. From Windows Explorer right click USB stick and Format to FAT32, as in the figure below:



3. Rename stick as "BOOTME" by right click in Explorer and rename.

Connecting External USB Devices to Tablet

Connect to a keyboard and mouse since the touch screen functionalities are disabled in BIOS mode. Use either setup:

- Using ET5X Comm cradle
- Using USB Hub

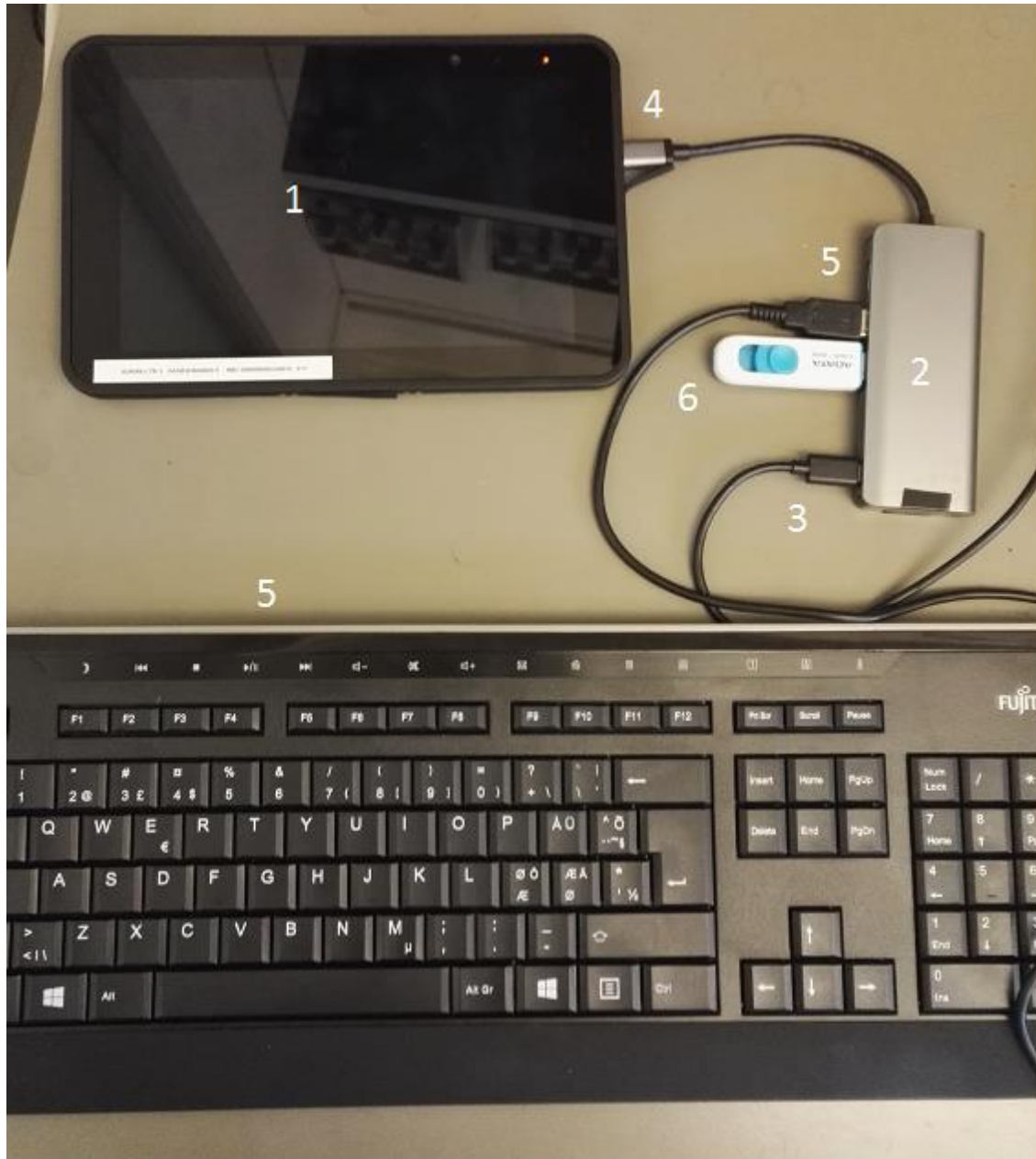
Using ET5X Comm Cradle

Use a Zebra cradle - CRD-ET5X-1SCOM1 or CRD-ET5X-1SCOM1R– that has the USB ports on the back.



1. ET51/ET56 tablet
2. ET5X cradle with external power cable
3. Bootable installation USB stick connected to tablet USB port
4. USB keyboard connected to cradle
5. USB mouse connected to cradle

Using USB Hub



1. ET5x device
2. USB-C hub with external power source
3. USB-C charger connected to USB-C port
4. USB-C hub to devices USB-C port
5. USB keyboard connected to USB-C hub
6. Bootable installation USB stick connected to USB-C hub

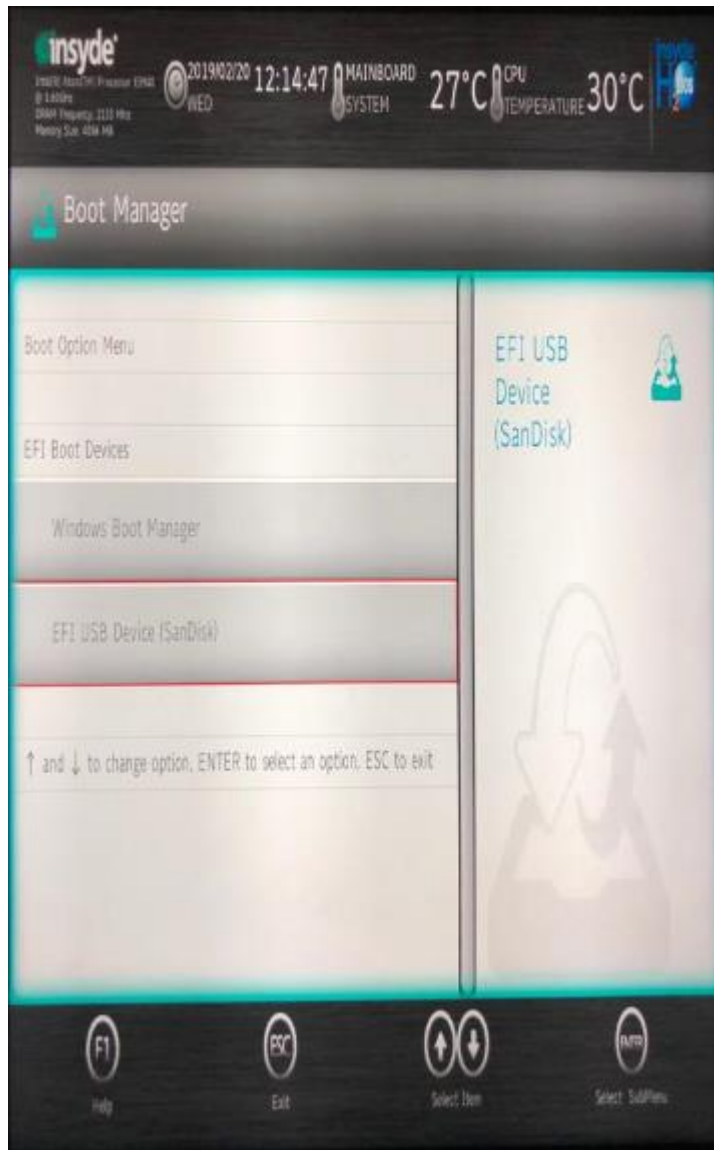
Updating OS

1. Extract the downloaded **ET5X-WIN10-AURA-0XX-Autoinstaller.zip** to a folder. **Copy the entire contents of this folder to the formatted installation USB stick.** **NOTE:** Make sure image is downloaded completely. Check the size of the downloaded image versus image posted on the support central. Partial downloads may corrupt the device.
2. Attach installation USB stick to tablet USB port/USB hub. **DO NOT CONNECT TO USB PORT ON BACK OF CRADLE.**
3. Startup the device by turning power source on and pressing power button on device.
4. When BIOS logo is seen, press ESC button from keyboard.
5. Device boots to BIOS.



6. Select "**Boot Manager**" with keyboard and press ENTER.

7. When USB stick is attached two items are listed:



Select **“EFI USB Device”** using the **“down arrow”** from the keyboard and press ENTER. If Boot Manager does not display EFI USB Device (USB stick) confirm that the USB is formatted as FAT32 and bootmgr.efi file is visible in the USB stick. Re-seat the USB in the USB port and try again. If the problem persists see the [“Create a Bootable USB”](#) section at the end of this document.

Seagate Expansion Drive (E:) ▶ Aura ▶ ET5X-WIN10-AURA-023 ▶ ET5X-WIN10-AURA-023-Autoinstaller ▶

Share with ▼ New folder

Name	Date modified	Type	Size
biosUpdate	1/10/2019 1:14 PM	File folder	
Boot	1/10/2019 1:14 PM	File folder	
EFI	1/10/2019 1:14 PM	File folder	
Images	1/10/2019 1:17 PM	File folder	
sources	1/10/2019 1:17 PM	File folder	
Tools	1/10/2019 1:17 PM	File folder	
BOOTEX.LOG	9/4/2018 3:08 AM	Text Document	10 KB
bootmgr	10/29/2015 10:08 ...	File	391 KB
bootmgr.efi	10/29/2015 9:33 PM	EFI File	1,121 KB
releaseInfo.txt	1/8/2019 2:49 PM	Text Document	1 KB

8. Device boots to WinPE and installs OS and BIOS. Installation will take about 9 minutes.

```
X:\windows\system32\cmd.exe - startnet cmd
DiskPart successfully assigned the drive letter or mount point.
Leaving DiskPart...

Deployment Image Servicing and Management tool
Version: 10.0.10586.0

Applying image
[=====100.0%=====]
The operation completed successfully.

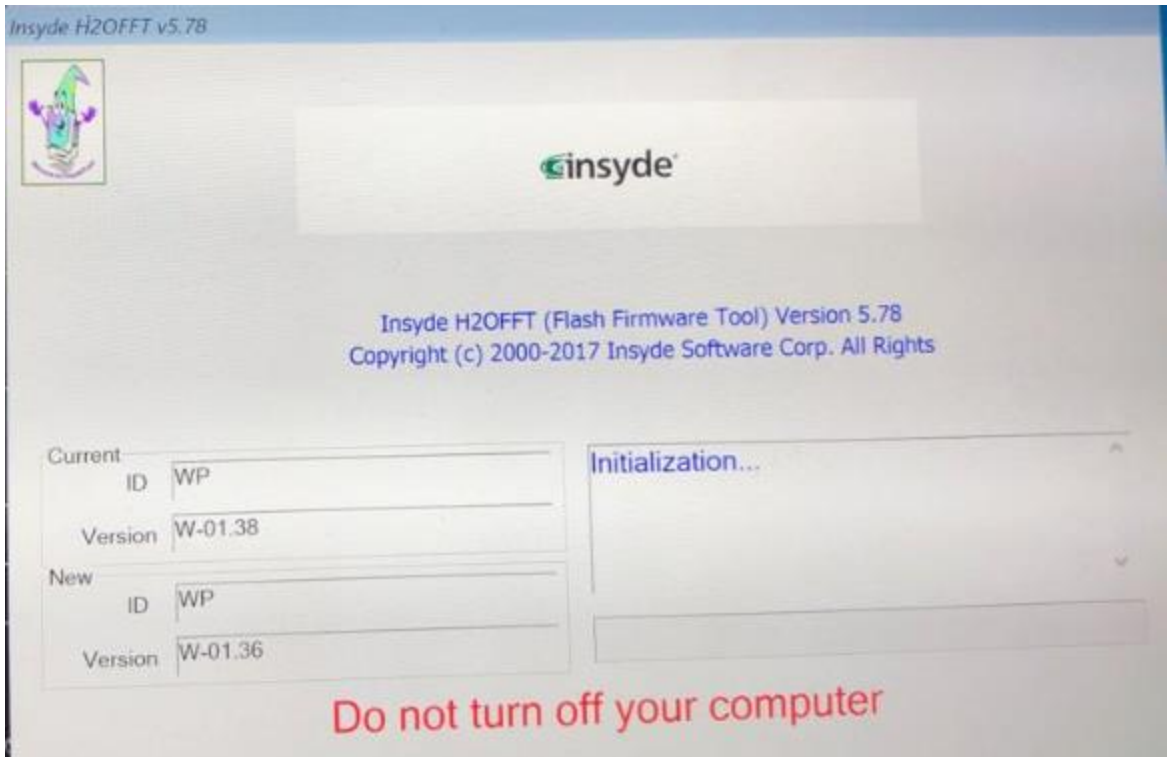
Deployment Image Servicing and Management tool
Version: 10.0.10586.0

Applying image
[=====100.0%=====]
The operation completed successfully.

Deployment Image Servicing and Management tool
Version: 10.0.10586.0

Applying image
[=====100.0%=====]
The operation completed successfully.
Configure windows
The operation completed successfully.
The operation completed successfully.
The operation completed successfully.
```

9. When complete user will see the following screen.
BIOS Update

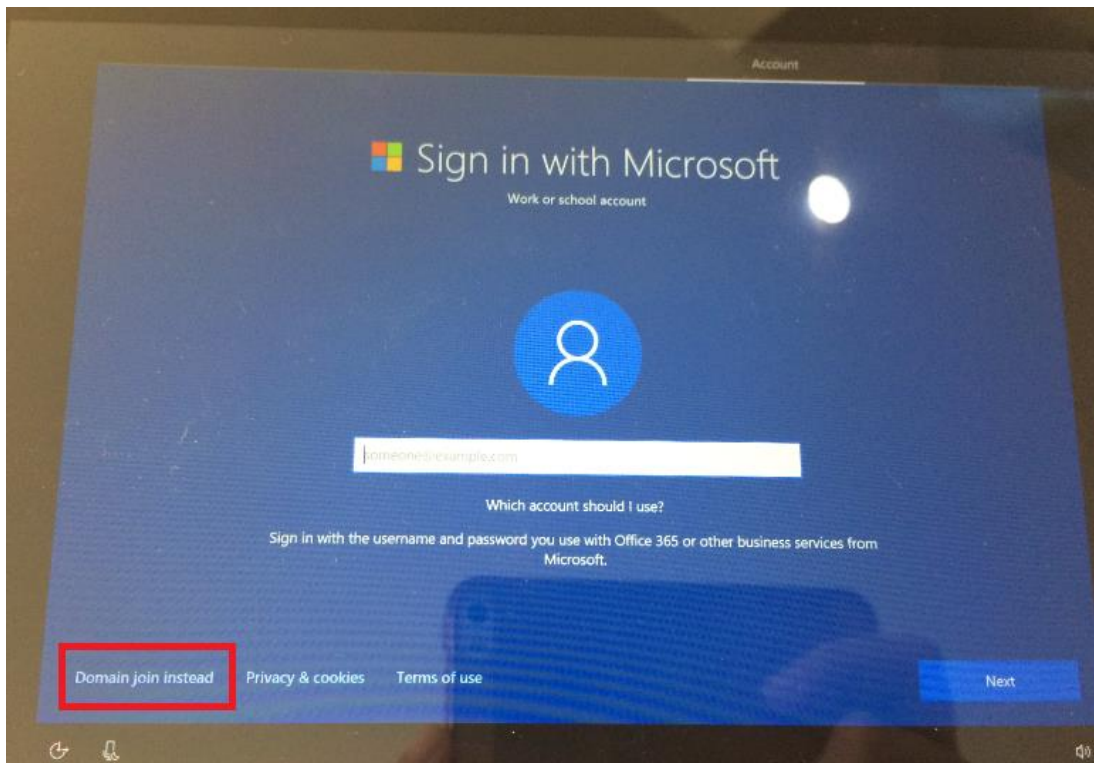


10. Device reboots, and the following screen comes up with Cortana voice and executes the Windows preliminary setup and user is prompted to create a profile .Audio can be disabled by clicking on the bottom right corner audio icon.

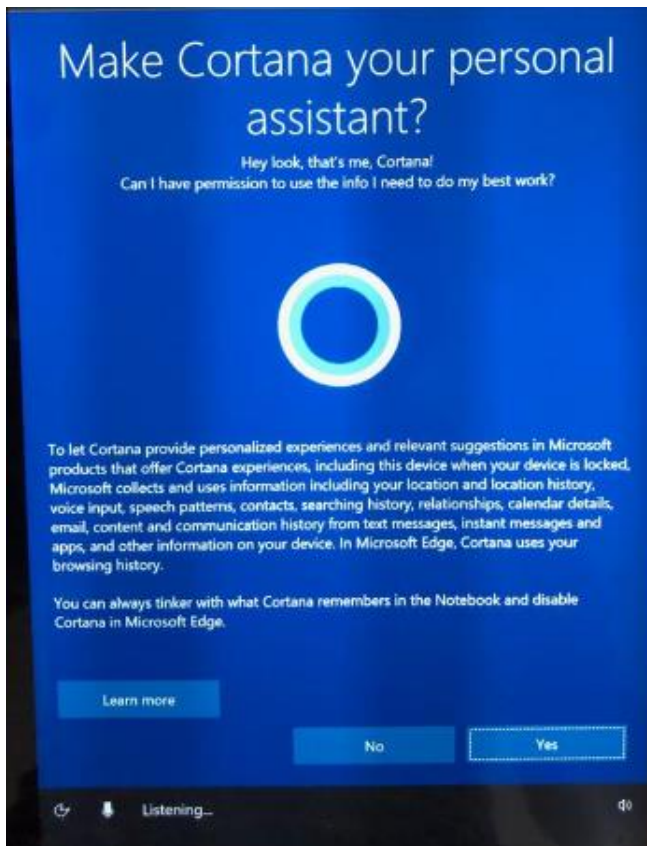


11. User is Prompted to connect to a WiFi

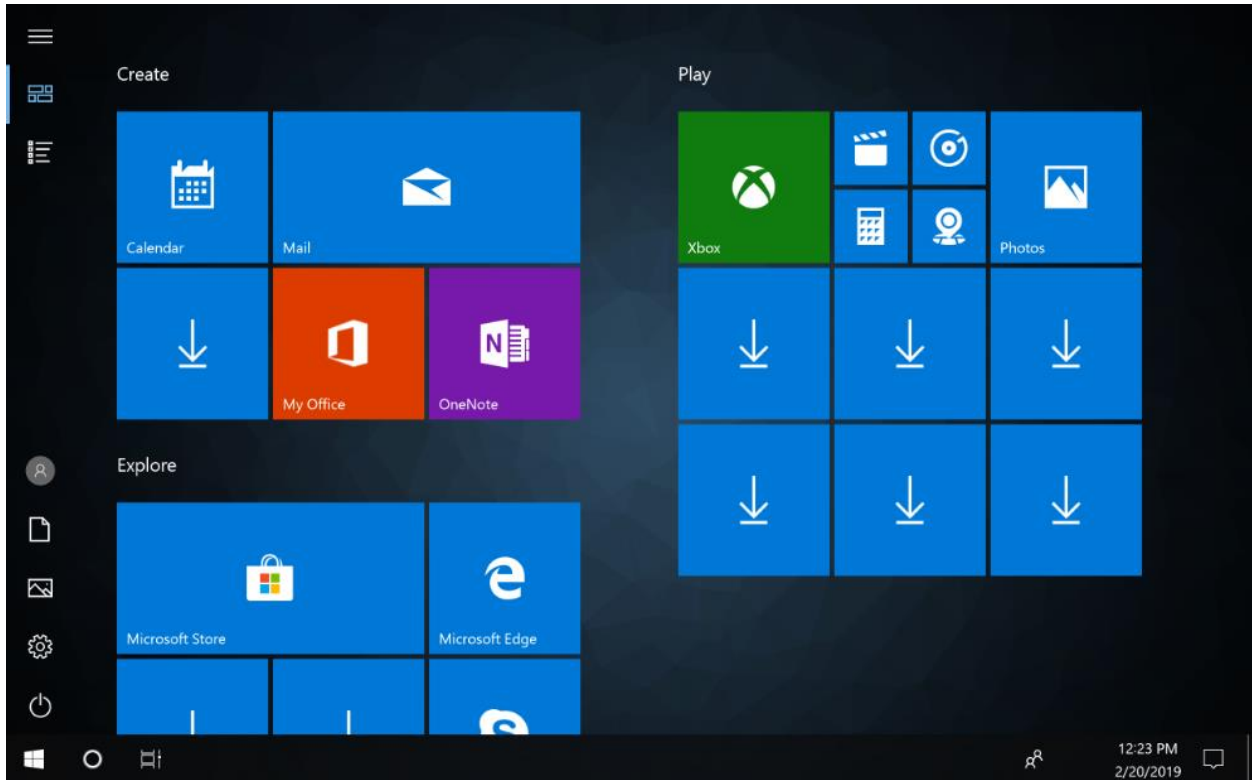
12. If you connect to a WLAN you will be prompted to choose to join an Azure or Local Active Domain. If not sure you can choose **Local Active Domain** and Click on "Next".



13. Once user profile is created device boots to Windows 10 screen. User gets prompted to use Cortana and the Windows 10 Desktop appears followed by recommended settings by Microsoft. See below



When WLAN is not connected



With WLAN connection



Update USB-C Controller Firmware

To check if USB-C controller firmware needs to be updated, please:

1. Start windows and attach Auto Installer USB stick to a tablet and open command prompt as an administrator.
2. Go to Tools\UsbcUtility**X.X.X.X** in USB stick.
3. Connect a USB-C charger.
4. Run 'UsbcUtility.exe -v' to read current firmware version. If you need to update, please continue to step 5.
5. Run 'UsbcUtility.exe -f <file>', where <file> is a full path to a low region firmware file to update with. Be sure to use a low region file only!
For Eg : <file> can be found in
Tools\UsbcUtility\0.6.0.0\aura_usb_c_controller_low_region_0006.bin in usb stick.

To print full help, please run 'UsbcUtility.exe' without options or arguments.

If you prefer, the options can be given also with a prefix '/'. For example, '/f' would be equal to '-f'.

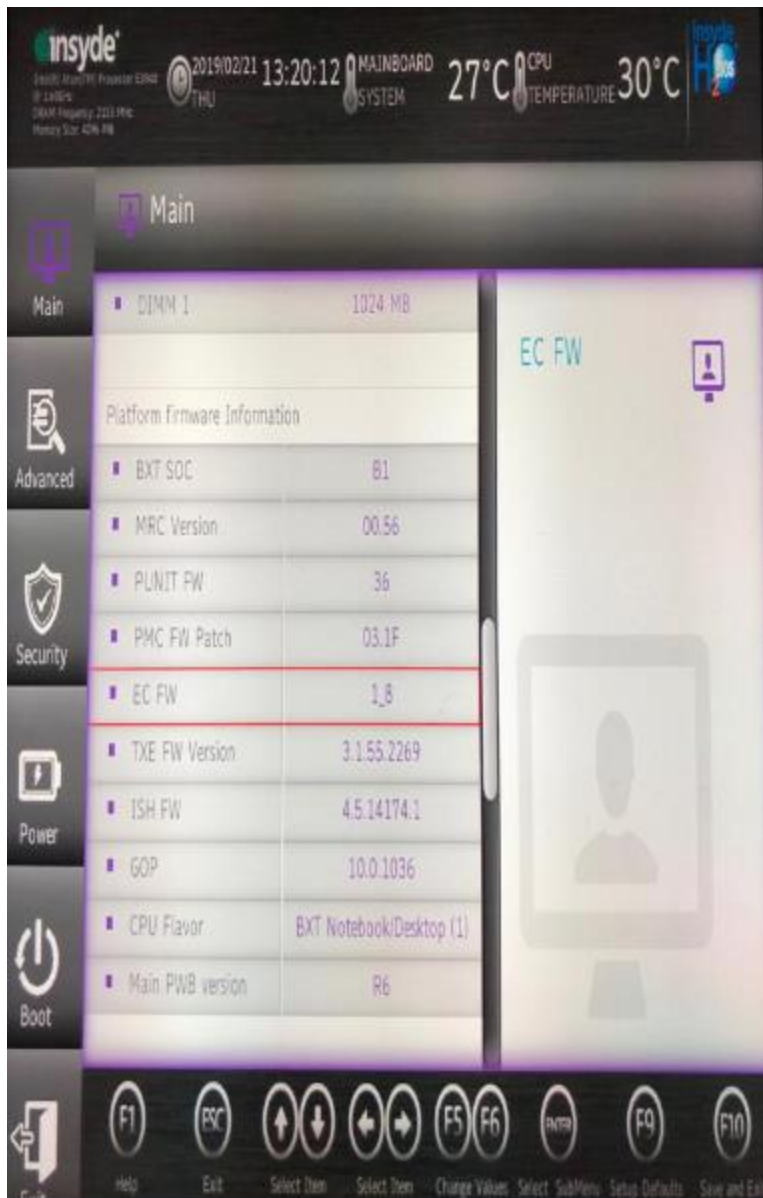
Checking the versions

The following versions should match the versions reported in the target version release note. Boot to BIOS Menu: If using USB keyboard, press ESC. If not, press volume Up + volume Down before boot, then press power button while still holding the volume buttons down.

Check EC FW Version

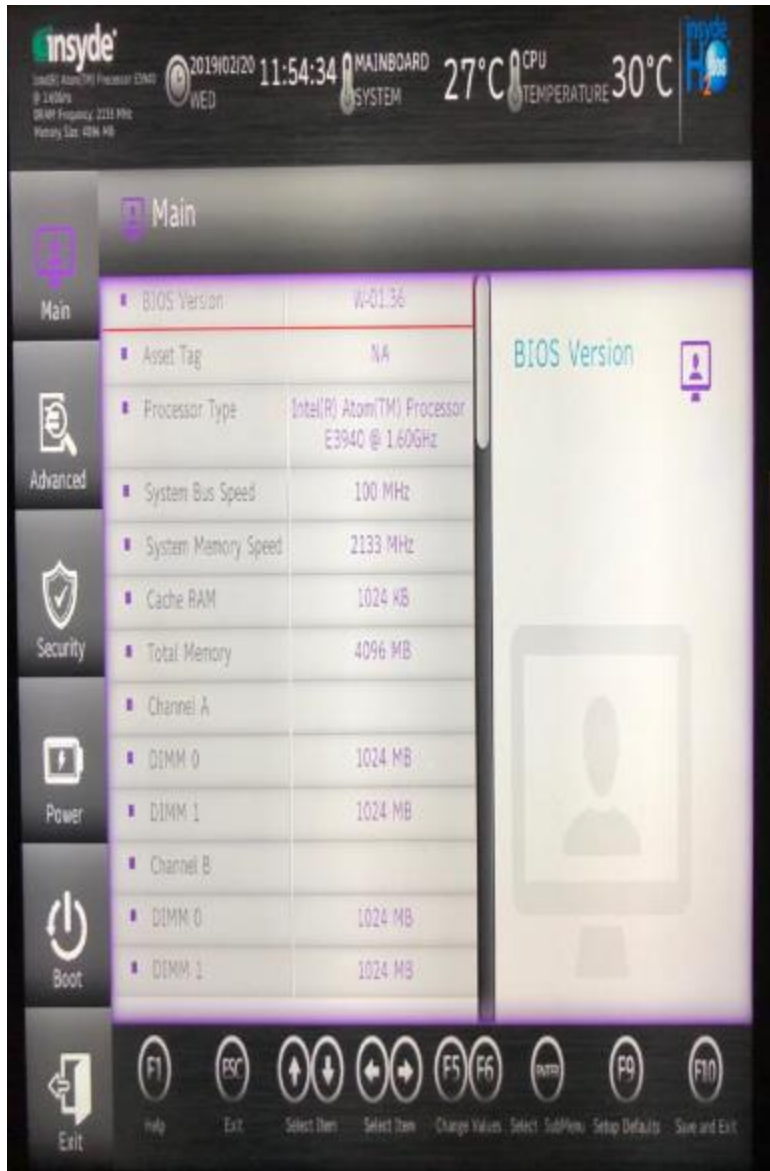
-Boot to BIOS Menu -> select Setup Utility

-Check "EC FW": e.g. 1_8 – Please always compare the versions with release notes. Following screen shot is for reference purpose only.



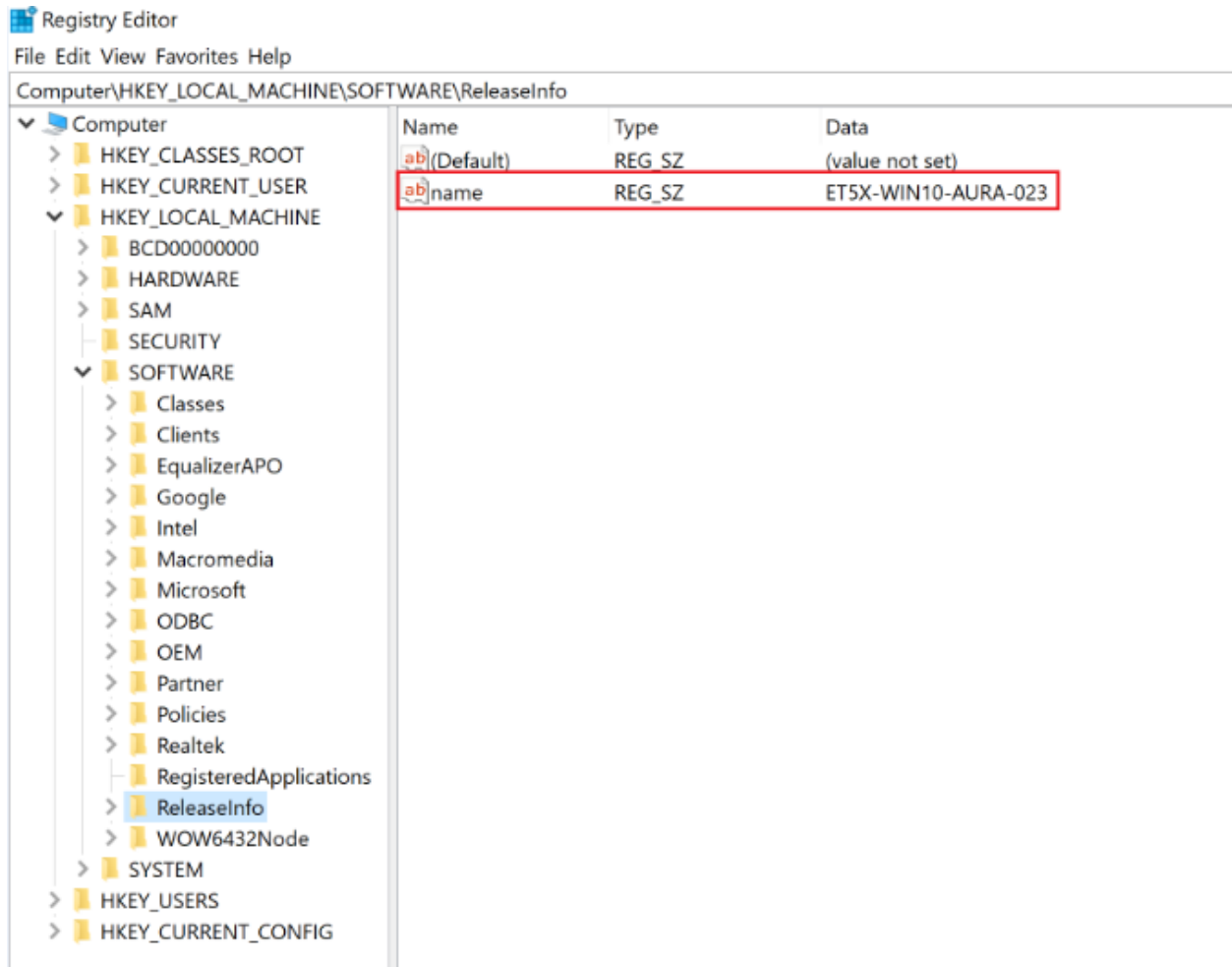
Check BIOS Version

- Boot to BIOS Menu -> select Setup Utility
- Check "BIOS Version": e.g. W-0136 – Please always compare the versions with release notes.



Check WIN 10 Release Version

1. Right click on Start. Click **Run** Type “**regedit**”
2. Navigate to **HKEY_LOCAL_MACHINE->SOFTWARE->ReleaseInfo**
Please always compare the versions with release notes.



Note that the Win OS version can also be checked the following way:

From an **Admin command prompt** type “**reg query HKLM\Software\ReleaseInfo**”

```
Command Prompt
Microsoft Windows [Version 10.0.17134.81]
(c) 2018 Microsoft Corporation. All rights reserved.

C:\Users\test>reg query hklm\software\releaseinfo

HKEY_LOCAL_MACHINE\software\releaseinfo
    name    REG_SZ    ET5X-WIN10-AURA-023

HKEY_LOCAL_MACHINE\software\releaseinfo\Settings

C:\Users\test>
```

Creating a bootable USB

1. Insert a USB flash drive into a running computer.
2. Open a Command Prompt window as an administrator.
3. Type diskpart.
4. In the new command line window that opens, to determine the USB flash drive number or drive letter, at the command prompt, type list disk, and then click ENTER.

The list disk command displays all the disks on the computer. Note the drive number or drive letter of the USB flash drive.

5. At the command prompt, type select disk <X>, where X is the drive number or drive letter of the USB flash drive, and then click ENTER.
6. Type clean, and then click ENTER. This command deletes all data from the USB flash drive.
7. To create a new primary partition on the USB flash drive, type create part pri, and then click ENTER.
8. To select the partition that you just created, type select part 1, and then click ENTER.
9. To format the partition, type format fs=Fat32 quick, and then click ENTER.
10. Type active, and then click ENTER.
11. Type exit, and then click ENTER.
12. When you finish downloading the image, save it to the root of the USB flash. [See next page for command prompt output]

```
C:\windows\system32>diskpart

Microsoft DiskPart version 10.0.14393.0

Copyright (C) 1999-2013 Microsoft Corporation.
On computer: DESKTOP-5AH7U6E

DISKPART> list disk

   Disk ###  Status         Size           Free           Dyn  Gpt
   -----  -
   Disk 0    Online         58 GB           0 B
   Disk 1    Online        931 GB        1024 KB
   Disk 2    Online         29 GB           0 B

DISKPART> select disk 2

Disk 2 is now the selected disk.

DISKPART> clean

DiskPart succeeded in cleaning the disk.

DISKPART> create partition pri

DiskPart succeeded in creating the specified partition.

DISKPART> select partition 1

Partition 1 is now the selected partition.

DISKPART> format fs=fat32 quick

    100 percent completed

DiskPart successfully formatted the volume.

DISKPART> active

DiskPart marked the current partition as active.

DISKPART> exit
```

