



Customer Concierge (CC5000-10) Software Release Notes

Release 2.0.2.16 – Android Lollipop

Enterprise Visibility and Mobility
Data Capture Solutions

Dec 20, 2017



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Scope

This document covers release notes for the revision of CC5000-10 Concierge, v2.0.2.16.

Supported Hardware Configurations

- CC5000-10

Verification of Hardware

Ensure that the hardware being used is a released unit with a serial number and other regulatory labels in place. Questions may be addressed to Zebra Technologies Tier One Support team (800-653-5350).

Overview

Customer Concierge, v2.0.1 is based on Android Lollipop AOSP v5.1.1. It also contains Zebra value add software to include MX, Data Wedge, The EMDK and the Fusion Wi-Fi Stack.

SW Component Versions

- TUT Level 4.16-CC5000
- MXMF – 6.2.1.0
- OSX – TI.51.5.2.2
- Data-Wedge – 86.2.23
- EMDK – 6.3.23.623
- Scanning Framework – 16.0.52.1
- Fusion –5.00.0.0.026

Features

- Zebra Fusion Update to comply EU Radio Equipment Directive, effective June 2017.
- Zebra MX API support
- Zebra EMDK API support
- Zebra Fusion Integrated Wi-Fi
- Zebra Bluetooth Stack
- Zebra Stage Now included
- Zebra Enterprise Home Screen support (v2.5 and later)
- Google CTS/GTS compliant.
- Latest Google Webview Toolkit used in browser (April 2017)
- Now signed with Zebra Mobility Common Keyset
- OTA Capability to upgrade Jellybean to Lollipop
- OTA and Recovery Mode (SD Card) capability to upgrade Lollipop to a new version of Lollipop
- Sample/generic upgrade MDZ available to users for Jellybean to Lollipop upgrade
- Fastboot upgradeable
- Supports ADB side load.



Hardware Limitations

The following list are the known issues at time of release related to the CC5000-10 hardware to include internal parts and external parts and ports

- If using an External SD Card for Recovery Mode, it must be inserted prior to power on or rebooting the device into Recovery Mode.
- Sleep/Suspend is not enabled on this device.
- Reset/Power button is disabled. Unit must be powered off through master power, or rebooted through API call, or user UI.

Issues Addressed

- Outermost USB port cannot be used for external storage.
- Inconsistency using Display Mirroring with an external monitor.
- Persistency issue of the Host Name following a reboot.
- Device Encryption issue while connected to Wired Ethernet.

Known Software Issues

- ***Encrypting the device (using the UI or through MDM such as AirWatch) is discouraged as it can affect performance.***
- Some symbologies may not scan for the following reasons
 - They are too large.
 - 1D barcodes that are stacked and extended in length over 3-4 lines.
 - QR Codes with nonstandard settings
 - Barcodes with poor resolutions.
 - Intermittent with some HanXin barcodes
- Applications cannot be moved to and from external device storage
- On Datawedge "Scan Params" Menu, Beep Volume can only be changed by adjusting notification volume, regardless of "source" selection.
- On Datawedge Scanner Beam timer works as set value + 5 seconds.
- Browser Manger: Check Remember password doesn't work.
- No headset notification icon coming up when you plugged in headset.
- "Automatic screen lock " option not supported in this release.
- MX: Wi-Fi & Clock CSP setting changes done through MX API can only be seen after going back to settings main page and then again to the modules page.