

Workforce Connect PTT Pro Version 2 for iOS Quick Start Guide

Tab Icons		Presence Icons		History Icons		Action Icons	
	Contacts includes Favorites, User, Group, and All.	⊘	Contact is available.	7	Outgoing call or message.	1	Shows history for selected contact or group.
9	Map displays the location of contacts.		Contact is on a call.	L	Incoming call or message.	+0)	Adds the selected contact to a personal or member group.
1	Recent displays log of messages and calls.		Contact is offline or signed out.	~	Indicates a missed call or message.	Θ	Blocks calls from selected contact.
*	Settings provides options for configuring the client.		Contact is blocked.	"	Mark all calls and messages as read.	<u>(i)</u>	Provides details about the selected contact.
5	Sign out option under Settings.	×	Contact is in Do not Disturb (DnD) mode.			\Diamond	Sets the selected contact as the default.
		1		1	1	Î	Deletes contact or group from device.

Making a PTT Call

- 1. Tap Contacts and select User.
- 2. Select one or more contacts. **Push to Talk** appears at the bottom of the screen when you select a contact or group.
- 3. Press and hold Push to Talk.
- 4. Upon hearing the grant tone, begin speaking.
- Release Push to Talk when finished.A call session remains active for the Idle Timeout setting.
- **6.** Tap **End Call 4** in the upper left corner to end the call.

Making a Group Call

- 1. Tap Contacts and select Groups.
- 2. Select the desired group.
- 3. Press and hold Push to Talk .
- 4. Upon hearing the grant tone, begin speaking.
- Release Push to Talk when finished.A call session remains active for the Idle Timeout setting.
- 6. Tap End Call to end the call.

Making an Alert Call

- 1. Tap Contacts and select User.
- 2. Select a contact.
- 3. Tap Alert Call 🕗 .
 - · If prompted, select **Send** to continue.
 - Select Cancel Alert, to cancel the call while waiting for a response.
 - If the contact answers the call, you are placed in the call.
- 4. Press and hold Push to Talk
- 5. Upon hearing the grant tone, begin speaking.
- Release Push to Talk when finished.A call session remains active for the Idle Timeout setting.
- 7. To end the call, tap End Call.

If the contact ignores the call, select **Dismiss** to end the call or **Send Message** to send a text message.

Responding to a Call

When you hear an incoming call, the screen identifies the caller.

- 1. Press and hold **Push to Talk** to speak.
- 2. Release Push to Talk when finished.

Responding to an Alert Call

- When you receive an incoming alert call, select Answer to accept the call or Ignore to reject the call.
- 2. If you accept the alert call, press **Push to Talk** uto speak and release when finished.

Adding a Contact

- 1. Tap Contacts
- 2. Tap Search Q and then tap Search on Server Q.
- Enter the user name in the search field. Contacts that match the search criteria are listed under Filtered Contacts.
- 4. Select one or more contacts to add and tap Add Contact for each contact. The contact is added from the server to the Contacts list on the device.
- 5. Tap Cancel to close Filtered Contacts.

Removing a Contact

- 1. Tap Contacts
- 2. Select the contact you wish to remove.
- 3. Long tap on the contact to display the action menu.
- 4. Select Hide Contact.
- 5. Select **Delete** to confirm the deletion.

Sending a Text Message

 Tap Contacts and select the Favorites, User, Groups, or All tab.



- Select one or more contacts or one or more groups and tap Message
- 3. Enter message text.
 - Tap Attach Image to add a photo to the message.
 - Tap Take Photo to take a new photo and select Use Photo to attach it to the message.
- 4. Tap Send.

Viewing a Text Message

- 1. Tap History 🔨.
- 2. Select **Missed**, **Incoming**, or **All** to view a new or recent message.
- 3. To reply, select the message and tap **Message** .

Searching Contacts on the Device

- 1. Tap Contacts 🔼.
- 2. Select \(\text{\tinx}{\text{\te}\text{\texi}\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\texi}\text{\text{\text{\text{\text{\texi}\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{
- **3.** Start typing the contact name until a match is found. Matches appear as letters are typed.
- **4.** Select one or more contacts. The **Select** 1 icon indicates the number of selected contacts.
- Tap Cancel to clear the search and return to the Contacts screen.
- Tap Select to view the contacts and enable the Alert, Push to Talk, and Message actions.
- 7. Tap Reset to clear the selected contact.

Refreshing Contact or Group Presence

- 1. Tap Contacts
- Swipe down on the screen until Refreshing Presence displays.

Activate or Deactivate Do Not Disturb (DnD)

- 1. Tap Contacts 🔼.
- 2. Select to enable DnD. When DnD is enabled, a banner is displayed across the top of the screen.
- 3. Tap the banner to disable DnD.

View Volume Level

- 1. Tap Settings 🗘.
- 2. Select Default Sound Profile.
- 3. Use the slider to adjust the volume.



NOTE: Screens, icons, and options may differ on each device. For more information, see the *Zebra PTT Pro for iOS User Guide*.

 For the latest version of this document and all related documents, or to contact the Customer Support Center, go to www.zebra.com/support.

Sign Out

- 1. Tap Settings.
- 2. Tap Sign Out 💍
- 3. Select SIGN OUT to confirm.

You are signed out but you can sign in again. The user name and password are automatically filled in.